



## MANAGEMENT SYSTEM POLICY

**UNIVERSAL CERTIFICATION SERVICES PVT. LTD. (UCSPL)** is committed to offer Management System Certification and Training Services to the highest standard to all organizations without any discrimination, by delivering competent, consistent, impartial and value-added conformity assessments.

We wish to achieve our aims as a major international accredited certification body and recognize that effective management of our customers, our staff, our certification / Training process and our business results makes good business sense.

### We want to achieve this by: -

- Offering Certification and Training services in accordance with ISO 17021-1:2015 that is fair, impartial and objective to all who wish to avail themselves of our service,
- Providing our customers with a professional service that is perceived to add value to their business and satisfy their expectations,
- Practicing sound certification and Training principles through competent staff.
- Developing an open exchange of information with organizations and the public on the certification and Training services that we offer,
- Practicing sound business principles to manage the certification & Training body and give a return on our shareholder's investment,
- Communicating this policy to our staff, customers and interested parties.
- Continual improvement in building capacity for meeting changing needs of certifications.

  


**Managing Director {Mr. Sindhu Bhusan Kumar}**  
**UNIVERSAL CERTIFICATION SERVICES PVT. LTD.**

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Mr. Sindhu Bhusan Kumar  
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